1	ENGROSSED HOUSE AMENDMENT TO
2	ENGROSSED SENATE BILL NO. 101 By: Bergstrom of the Senate
3	and
4	Lepak of the House
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8	An Act relating to professional licenses; amending 59
9	O.S. 2011, Sections 46.8a, as amended by Section 6, Chapter 234, O.S.L. 2014, 46.14, as last amended by
10	Section 1, Chapter 183, O.S.L. 2015, 199.11, as last amended by Section 2, Chapter 183, O.S.L. 2015,
11	396.12c, as amended by Section 4, Chapter 97, O.S.L. 2013, 475.18, as last amended by Section 16, Chapter
12	259, O.S.L. 2017 and 4000 (59 O.S. Supp. 2018, Sections 46.8a, 46.14, 199.11, 396.12c and 475.18),
13	which relate to certain professional and occupational license qualifications; modifying language;
14	<pre>prohibiting license denial after certain condition; authorizing license reinstatement; defining terms;</pre>
15	requiring procedures for reinstatement under certain conditions; and providing an effective date.
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18	AUTHOR: Remove Representative Lepak as principal House author and
19	substitute with Representative Ortega
20	AMENDMENT NO. 1. Delete the title, enacting clause and entire bill and replace with:
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23	"An Act relating to professions and occupations; amending Section 5, Chapter 292, O.S.L. 2016 (59
24	O.S. Supp. 2018, Section 4200.5), which relates to

1 the Massage Therapy Practice Act; modifying dates for certain licensure; and declaring an emergency. 2 3 4 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 5 SECTION 1. AMENDATORY Section 5, Chapter 292, O.S.L. 6 2016 (59 O.S. Supp. 2018, Section 4200.5), is amended to read as 7 follows: 8 Section 4200.5 A. Between the effective date of this act and May 1, <del>2017</del> 2021, the State Board of Cosmetology and Barbering shall 10 issue a license to practice massage therapy to any person who files 11 a completed application, accompanied by the required fees, and who 12 submits satisfactory evidence that the applicant: 1.3 Is at least eighteen (18) years of age; 1. 14 Has one or more of the following: 2. 15 documentation that the applicant has completed and a. 16 passed a nationally recognized competency examination 17 in the practice of massage therapy, 18 b. an affidavit of at least five (5) years of work 19 experience in the state, or 20 a certificate and transcript of completion from a C. 2.1 massage school with at least five hundred (500) hours 22 of education;

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3. Provides proof of documentation that the applicant currently maintains liability insurance for practice as a massage therapist; and

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- 4. Provides full disclosure to the Board of any criminal proceeding taken against the applicant including, but not limited to:
  - a. pleading guilty, pleading nolo contendere or receiving a conviction of a felony,
  - b. pleading guilty, pleading nolo contendere or receiving a conviction of a misdemeanor involving moral turpitude, or
  - c. pleading guilty, pleading nolo contendere or receiving a conviction for violation of federal or state controlled dangerous substance laws.
- B. To assist in determining the entry-level competence of an applicant who makes application for a license after May 1, 2017, the Board may adopt rules establishing additional standards or criteria for examination acceptance and may adopt only those examinations that meet the standards outlined in Section  $\frac{8}{4200.8}$  of this  $\frac{1}{4200.8}$  of this  $\frac{1}{4200.8}$
- C. 1. After May 1, 2017 2021, except as otherwise provided in the Massage Therapy Practice Act, every person desiring to practice massage therapy in this state shall be required to first obtain a license from the Board.

1 2. After May 1,  $\frac{2017}{2021}$ , the Board may issue a license to an 2 applicant who: 3 is at least eighteen (18) years of age, 4 b. provides documentation that the applicant has 5 completed the equivalent of five hundred (500) hours of formal education in massage therapy from a state-6 7 licensed school, provides documentation that the applicant has passed a 8 C. 9 nationally recognized competency examination approved 10 by the Board, 11 d. provides proof that the applicant currently maintains 12 liability insurance for practice as a massage 1.3 therapist, and 14 provides full disclosure to the Board of any criminal е. 15 proceeding taken against the applicant including, but 16 not limited to: 17 pleading guilty, pleading nolo contendere or 18 receiving a conviction of a felony, 19 pleading guilty, pleading nolo contendere or (2) 20 receiving a conviction of a misdemeanor involving 2.1 moral turpitude, or 22 pleading guilty, pleading nolo contendere or (3) 23 receiving a conviction for violation of federal

or state controlled dangerous substance laws.

1	SECTION 2. It being immediately necessary for the preservation
2	of the public peace, health or safety, an emergency is hereby
3	declared to exist, by reason whereof this act shall take effect and
4	be in full force from and after its passage and approval."
5	Passed the House of Representatives the 23rd day of April, 2019.
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7	Dunai di un Offica de fila Harra
8	Presiding Officer of the House of Representatives
9	December the day of 2010
10	Passed the Senate the day of, 2019.
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12	Presiding Officer of the Senate
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1 ENGROSSED SENATE BILL NO. 101 By: Bergstrom of the Senate 2 and 3 Lepak of the House 4 5 6 7 An Act relating to professional licenses; amending 59 O.S. 2011, Sections 46.8a, as amended by Section 6, Chapter 234, O.S.L. 2014, 46.14, as last amended by 8 Section 1, Chapter 183, O.S.L. 2015, 199.11, as last 9 amended by Section 2, Chapter 183, O.S.L. 2015, 396.12c, as amended by Section 4, Chapter 97, O.S.L. 2013, 475.18, as last amended by Section 16, Chapter 10 259, O.S.L. 2017 and 4000 (59 O.S. Supp. 2018, 11 Sections 46.8a, 46.14, 199.11, 396.12c and 475.18), which relate to certain professional and occupational 12 license qualifications; modifying language; prohibiting license denial after certain condition; authorizing license reinstatement; defining terms; 13 requiring procedures for reinstatement under certain conditions; and providing an effective date. 14 15 16 17 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 59 O.S. 2011, Section 46.8a, as 18 SECTION 3. AMENDATORY amended by Section 6, Chapter 234, O.S.L. 2014 (59 O.S. Supp. 2018, 19 20 Section 46.8a), is amended to read as follows: Section 46.8a. Α. It shall be unlawful for any person to 21 directly or indirectly engage in the practice of architecture in 22 this state or use the title "Architect", "Registered or Licensed 23 Architect", "Architectural Designer", or display or use any words,

- letters, figures, titles, signs, cards, advertisements, or other symbols or devices indicating or tending to indicate that such person is an architect or is practicing architecture, unless the person is licensed under the provisions of this act. No person shall aid or abet any person, not licensed under the provisions of this act, in the practice of architecture.
- Every person applying to the Board for an initial license shall submit an application accompanied by the fee established in accordance with the rules of the Board, with satisfactory evidence that such person holds an accredited professional degree in architecture or has completed such other education as the Board deems equivalent to an accredited professional degree and with satisfactory evidence that such person has completed such practical training in architectural work as the Board requires. applicant is qualified in accordance with this subsection, the Board shall, by means of a written examination, examine the applicant on such technical and professional subjects as are prescribed by the Board. None of the examination materials shall be considered public The Board may exempt from such written examination an records. applicant who holds a certification issued by the National Council of Architectural Registration Boards or its successor or in any case the Board decides the interest of the public will be served and the person is determined to be qualified and competent by equivalent standards for education, training and examination.

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The Board shall adopt as its own rules governing practical training and education and may use those guidelines published from time to time by the National Council of Architectural Registration Boards or its successor. The Board may also adopt the examinations and grading procedures of the National Council of Architectural Registration Boards or its successor and the accreditation decisions of the National Architectural Accrediting Board or its successor. The Board shall issue its license to each applicant who is found to be of good moral character and who satisfies the requirements set forth in this section and the Board's current rules. Such license shall be effective upon issuance.

C. Pursuant to this act and such rules as it may have adopted, the Board shall have the power to issue licenses without requiring an examination to persons who have been licensed to practice architecture in states other than the State of Oklahoma, in a territory of the United States, in the District of Columbia, or in a country other than the United States; provided that the state or country has a similar reciprocal provision to authorize the issuance of licenses to persons who have been licensed in this state. If a person who has been licensed in a state other than the State of Oklahoma, or in a territory of the United States, in the District of Columbia, or in a country other than the United States complies with this act and the rules of the Board, the secretary-treasurer, acting in the exercise of his or her discretion or upon the order of the

- 1 Board in the exercise of its discretion and upon the receipt of the
- 2 stated payment to the Board pursuant to the rules of the Board,
- 3 | shall issue to the person a license to practice architecture in this
- 4 state.
- 5 SECTION 4. AMENDATORY 59 O.S. 2011, Section 46.14, as
- 6 | last amended by Section 1, Chapter 183, O.S.L. 2015 (59 O.S. Supp.
- 7 2018, Section 46.14), is amended to read as follows:
- 8 Section 46.14. A. The Board shall have power to suspend, to
- 9 revoke or refuse to renew a license, registration, certificate of
- 10 authority or certificate of title issued by it, pursuant to the
- 11 provisions of the State Architectural and Registered Interior
- 12 Designers Act, when the holder thereof:
- 13 | 1. Has been convicted of a felony crime that substantially
- 14 relates to the practice of architecture, landscape architecture or
- 15 interior design or poses a reasonable threat to public safety;
- 16 provided, however, no felony conviction shall operate to deny the
- 17 | issuance or reinstatement of a previously held Oklahoma license
- 18 | after ten (10) years from the date of such conviction unless the
- 19 | conviction continues to pose a reasonable threat to public safety or
- 20 | continued education or other requirements have not been met;
- 21 2. Has been guilty of fraud or misrepresentation; provided,
- 22 however, no conviction shall operate to deny the issuance or
- 23 | reinstatement of a previously held Oklahoma license after ten (10)
- 24 | years from the date of such conviction unless the conviction

continues to pose a reasonable threat to public safety or continued education or other requirements have not been met;

- 3. Has been guilty of gross incompetence or recklessness in the practice of architecture relating to the construction of buildings or structures, or of dishonest practices;
- 4. Has been guilty of gross incompetence or recklessness in the practice of landscape architecture, or of dishonest practices;
- 5. Presents the license, registration or certification of another as his or her own;
  - 6. Gives false or forged evidence to the Board;
- 7. Conceals information relative to any inquiry, investigation or violation of this act or rules promulgated under this act; or
- 8. Has been found to be guilty of a violation of a provision of the State Architectural and Registered Interior Designers Act, or the rules of the Board; provided, that a person or entity complained of shall be afforded the opportunity for a formal hearing carried out as described under the current Administrative Procedures Act or settled by the Board with a consent order or final order approved by the Board.

The Board shall keep a record of the evidence in, and a record of each proceeding for the suspension, revocation of or refusal to renew a license or certificate of authority and shall make findings of fact and render a decision therein. If, after a hearing, the charges shall have been found to have been sustained by the vote of

- a majority of the members of the Board it shall immediately enter
  its order of suspension, revocation, penalties, probation,

  educational course work and objectives or refusal to renew, as the
- 3 educational course work and objectives or refusal to renew, as the 4 case may be.
  - B. As used in this section:

- 1. "Substantially relates" means the nature of criminal conduct for which the person was convicted has a direct bearing on the fitness or ability to perform one or more of the duties or responsibilities necessarily related to the occupation; and
  - 2. "Poses a reasonable threat" means the nature of criminal conduct for which the person was convicted involved an act or threat of harm against another and has a bearing on the fitness or ability to serve the public or work with others in the occupation.
- SECTION 5. AMENDATORY 59 O.S. 2011, Section 199.11, as last amended by Section 2, Chapter 183, O.S.L. 2015 (59 O.S. Supp. 2018, Section 199.11), is amended to read as follows:
  - Section 199.11. A. The State Board of Cosmetology and Barbering is hereby authorized to deny, revoke, suspend, or refuse to renew any license, certificate, or registration that it is authorized to issue under the Oklahoma Cosmetology and Barbering Act for any of the following causes:
  - 1. Conviction of a felony crime that substantially relates to the practice of cosmetology or poses a reasonable threat to public safety; provided, however, no felony conviction shall operate to

- 1 deny the issuance or reinstatement of a previously held Oklahoma
- 2 | license after ten (10) years from the date of such conviction unless
- 3 | the conviction continues to pose a threat to public safety or
- 4 | continued education or other requirements have not been met;
  - 2. Gross malpractice or gross incompetence;
    - 3. Fraud practiced in obtaining a license or registration;
- 7 4. A license or certificate holder's continuing to practice
- 8 | while afflicted with an infectious, contagious, or communicable
- 9 disease;

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- 10 5. Habitual drunkenness or addiction to use of habit forming
- 11 drugs; provided, however, reinstatement shall be allowed as provided
- 12 | in Section 4000 of this title;
- 6. Advertising by means of statements known to be false or
- 14 deceptive;
- 7. Continued or flagrant violation of any rules of the Board,
- 16 or continued practice by a Board licensee in a cosmetology or barber
- 17 establishment wherein violations of the rules of the Board are being
- 18 | committed within the knowledge of the licensee;
- 8. Failure to display license or certificate as required by the
- 20 Oklahoma Cosmetology and Barbering Act;
- 9. Continued practice of cosmetology or barbering after
- 22 expiration of a license therefor;

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- 1 10. Employment by a salon or barber establishment owner or
  2 manager of any person to perform any of the practices of cosmetology
  3 or barbering who is not duly licensed to perform the services;
  - 11. Practicing cosmetology or barbering in an immoral or unprofessional manner;
  - 12. Unsanitary operating practices or unsanitary conditions of a school or establishment; or
    - 13. Unsanitary operating practices of a licensee.
    - B. As used in this section:
    - 1. "Substantially relates" means the nature of criminal conduct for which the person was convicted has a direct bearing on the fitness or ability to perform one or more of the duties or responsibilities necessarily related to the occupation; and
    - 2. "Poses a reasonable threat" means the nature of criminal conduct for which the person was convicted involved an act or threat of harm against another and has a bearing on the fitness or ability to serve the public or work with others in the occupation.
- SECTION 6. AMENDATORY 59 O.S. 2011, Section 396.12c, as amended by Section 4, Chapter 97, O.S.L. 2013 (59 O.S. Supp. 2018, Section 396.12c), is amended to read as follows:
- Section 396.12c. A. After notice and hearing pursuant to
  Article II of the Administrative Procedures Act, the Oklahoma
  Funeral Board may refuse to issue or renew, or may revoke or

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- 1 suspend, any license or registration for any one or combination of 2 the following:
  - 1. Conviction of a felony shown by a certified copy of the record of the court of conviction that substantially relates to the funeral or embalming profession or poses a reasonable threat to public safety; provided, however, no felony conviction shall operate to deny the issuance or reinstatement of a previously held Oklahoma license after ten (10) years from the date of such conviction unless the conviction continues to pose a threat to public safety or continued education or other requirements have not been met;
    - 2. Conviction of a misdemeanor involving funeral services;
  - 3. Gross malpractice or gross incompetency, which shall be determined by the Board;
  - 4. False or misleading advertising as a funeral director or embalmer;
    - 5. Violation of any of the provisions of the Funeral Services
      Licensing Act or any violation of Sections 201 through 231 of Title
      8 of the Oklahoma Statutes;
      - 6. Fraud or misrepresentation in obtaining a license;
- 7. Using any casket or part thereof which has previously been used as a receptacle for, or in connection with, the burial or other disposition of dead human remains, unless the disclosure is made to the purchaser;

- 1 8. Violation of any rules of the Board in administering the 2 purposes of the Funeral Services Licensing Act;
  - 9. Use of intoxicating liquor sufficient to produce drunkenness in public, or habitual addiction to the use of habit-forming drugs or either; provided, however, reinstatement shall be allowed as provided in Section 4000 of this title;
  - 10. Solicitation of business, either personally or by an agent, from a dying individual or the relatives of a dead or individual with a terminal condition, as defined by the Oklahoma Rights of the Terminally Ill or Persistently Unconscious Act, other than through general advertising;
  - 11. Refusing to properly release a dead human body to the custody of the person entitled to custody;
  - 12. Violating applicable state laws relating to the failure to file a death certificate, cremation permit, or prearrangement or prefinancing of a funeral;
  - 13. Failing to obtain other necessary permits as required by law in a timely manner;
  - 14. Failing to comply with the Funeral Rules of the Federal Trade Commission, 15 U.S.C., Section 57a(a);
  - 15. Failing to comply with any applicable provisions of the Funeral Services Licensing Act at the time of issuance or renewal;
- 23 16. Improper issuance or renewal of a license or registration;

- 1 17. Violating the provisions of subsection B of Section 396.12 2 of this title regarding advertisement of services at locations not 3 licensed by the Board;
  - 18. The abuse of a corpse whereby a person knowingly and willfully signs a certificate as having embalmed, cremated, or prepared a dead human body for disposition when, in fact, the services were not performed as indicated;
  - 19. Simultaneous cremating of more than one human dead body without express written approval of the authorizing agent;
  - 20. Cremating human remains without the permit required by Section 1-329.1 of Title 63 of the Oklahoma Statutes;
  - 21. Intentional interference with an investigation by the Board or failure to allow access to funeral records during an investigation or to produce records for an investigation; or
  - 22. Failure to properly discharge financial obligations as established by rule of the Board.
    - B. As used in this section:
  - 1. "Substantially relates" means the nature of criminal conduct for which the person was convicted has a direct bearing on the fitness or ability to perform one or more of the duties or responsibilities necessarily related to the occupation; and
  - 2. "Poses a reasonable threat" means the nature of criminal conduct for which the person was convicted involved an act or threat

- of harm against another and has a bearing on the fitness or ability
  to serve the public or work with others in the occupation.
- 3 | SECTION 7. AMENDATORY 59 O.S. 2011, Section 475.18, as
- 4 | last amended by Section 16, Chapter 259, O.S.L. 2017 (59 O.S. Supp.
- 5 | 2018, Section 475.18), is amended to read as follows:
- 6 Section 475.18. A. As provided in subsections A and B of
- 7 | Section 475.8 of this title, the Board shall have the power to deny,
- 8 | place on probation, suspend, revoke or refuse to issue a certificate
- 9 or license, or fine, reprimand, issue orders, levy administrative
- 10 fines or seek other penalties, if a person or entity is found guilty
- 11 of:
- 12 1. Any fraud or deceit in obtaining or attempting to obtain or
- 13 renew a certificate of licensure, or a certificate of authorization
- 14 or in taking the examinations administered by the Board or its
- 15 | authorized representatives;
- 2. Any fraud, misrepresentation, gross negligence, gross
- 17 | incompetence, misconduct or dishonest practice, in the practice of
- 18 | engineering or land surveying;
- 3. Conviction of or entry of a plea of guilty or nolo
- 20 | contendere to a felony crime that substantially relates to the
- 21 practice of engineering or land surveying or poses a reasonable
- 22 | threat to public safety; or conviction of or entry of a plea of
- 23 quilty or nolo contendere to a misdemeanor, an essential element of
- 24 | which is dishonesty or is a violation of the practice of engineering

- 1 or land surveying; provided, however, no conviction shall operate to
- 2 deny the issuance or reinstatement of a previously held Oklahoma
- 3 license after ten (10) years from the date of such conviction unless
- 4 | the conviction continues to pose a threat to public safety or
- 5 | continued education or other requirements have not been met;
- 6 4. Failure to comply with any of the provisions of Section
- 7 | 475.1 et seq. of this title or any of the rules or regulations
- 8 pertaining thereto;
- 9 5. Disciplinary action, including voluntary surrender of a
- 10 | professional engineer's or professional land surveyor's license in
- 11 order to avoid disciplinary action by another state, territory, the
- 12 District of Columbia, a foreign country, the United States
- 13 government, or any other governmental agency, if at least one of the
- 14 grounds for discipline is the same or substantially equivalent to
- 15 | those contained in this section;
- 16 6. Failure, within thirty (30) days, to provide information
- 17 requested by the Board or its designated staff as a result of a
- 18 | formal or informal complaint to the Board which would indicate a
- 19 | violation of Section 475.1 et seq. of this title;
- 7. Knowingly making false statements or signing false
- 21 statements, certificates or affidavits;
- 8. Aiding or assisting another person or entity in violating
- 23 any provision of Section 475.1 et seq. of this title or the rules or
- 24 regulations pertaining thereto;

- 9. Violation of any terms imposed by the Board, or using a seal or practicing professional engineering or professional land surveying while the professional engineer's license or professional land surveyor's license is suspended, revoked, nonrenewed, retired or inactive;
  - 10. Signing, affixing the professional engineer's or professional land surveyor's seal, or permitting the professional engineer's or professional land surveyor's seal or signature to be affixed to any specifications, reports, drawings, plans, design information, construction documents, calculations, other documents, or revisions thereof, which have not been prepared by, or under the direct control and personal supervision of the professional engineer or professional land surveyor in responsible charge;
  - 11. Engaging in dishonorable, unethical or unprofessional conduct of a character likely to deceive, defraud, harm or endanger the public;
    - 12. Providing false testimony or information to the Board;
  - 13. Habitual intoxication or addiction to the use of alcohol or to the illegal use of a controlled dangerous substance; provided,

    however, reinstatement shall be allowed as provided in Section 4000 of this title;
- 14. Performing engineering or surveying services outside any of the licensee's areas of competence or areas of competence designated in the official Board records;

- 15. Violating the Oklahoma Minimum Standards for the Practice of Land Surveying; and
- 16. Failing to obtain the required professional development hours, as approved by the Board, Board staff or Continuing Education Committee as required by an audit.
- B. The Board shall prepare and adopt Rules of Professional Conduct for Professional Engineers and Professional Land Surveyors as provided for in Section 475.8 of this title, which shall be made available in writing to every licensee and applicant for licensure under Section 475.1 et seq. of this title. The Board may revise and amend these Rules of Professional Conduct for Professional Engineers and Professional Land Surveyors and shall notify each licensee, in writing, of such revisions or amendments.
- C. Principals of a firm who do not obtain a certificate or authorization for the firm as required by Section 475.1 et seq. of this title may be subject to disciplinary action.
  - D. As used in this section:
- 1. "Substantially relates" means the nature of criminal conduct for which the person was convicted has a direct bearing on the fitness or ability to perform one or more of the duties or responsibilities necessarily related to the occupation; and
- 2. "Poses a reasonable threat" means the nature of criminal conduct for which the person was convicted involved an act or threat

of harm against another or has a bearing on the fitness or ability to serve the public or work with others in the occupation.

SECTION 8. AMENDATORY 59 O.S. 2011, Section 4000, is amended to read as follows:

Section 4000. A. All state entities that are charged with oversight of occupational licenses shall establish procedures by which individuals who are convicted of a felony or misdemeanor where substance abuse or mental illness is the underlying cause of the crime, or plead guilty or nolo contendere to a felony or misdemeanor where substance abuse or mental illness is the underlying cause of the crime, may appeal or apply to have an occupational license reinstated.

B. All state entities that are charged with oversight of occupational licenses shall establish procedures by which individuals who were convicted of a felony or misdemeanor offense and thereby lost an occupational license may appeal or apply to have such license reinstated in the event such conviction is subsequently reclassified or decriminalized by the Legislature or by the vote of the people. The reinstatement shall be either full reinstatement or a conditional reinstatement. The conditional reinstatement shall not exceed one (1) year. The individual may be required to demonstrate competency in the occupation and completion of continued education or other requirements set by the board or commission charged with oversight of the licensee. Supervision shall be

- authorized during the period of conditional reinstatement. The requirements for license reinstatement shall not be more stringent than requirements for any other licensee in the occupation.
- C. All state entities described in this section may consider the length of time since the plea or conviction. Other items that may be considered are education since the plea or conviction, recovery status since the plea or conviction if the underlying crime was alcohol- or drug-related, and the public safety of allowing an individual to return to the specific occupation.
- D. After ten (10) years from the date of the conviction or plea was entered, an occupational license shall be reinstated unless the conviction or underlying conduct continues to pose a reasonable threat to public safety or the person is deemed unqualified to practice the occupation for failure to complete continued education requirements or failure to address the underlying alcohol, drug or mental illness that resulted in loss of licensure or certification in the occupation.
- E. "Continues to pose a reasonable threat" means the nature of criminal conduct for which the person was convicted or pled guilty or nolo contendere involved an act or threat of harm against another and has a bearing on the fitness or ability to serve the public or work with others in the occupation.

1	$\underline{\text{F.}}$ The provisions of this section shall not apply to
2	professional licensure boards or commissions that currently
3	recognize and comply with the spirit and intent of this act.
4	SECTION 9. This act shall become effective November 1, 2019.
5	Passed the Senate the 11th day of March, 2019.
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8	Presiding Officer of the Senate
9	Passed the House of Representatives the day of,
10	2019.
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12	Presiding Officer of the House
13	of Representatives
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